

SPORTS / FINANCIAL TICKERS

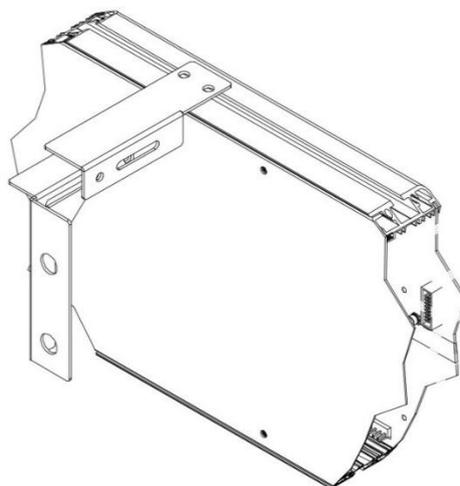
INSTALLATION GUIDE

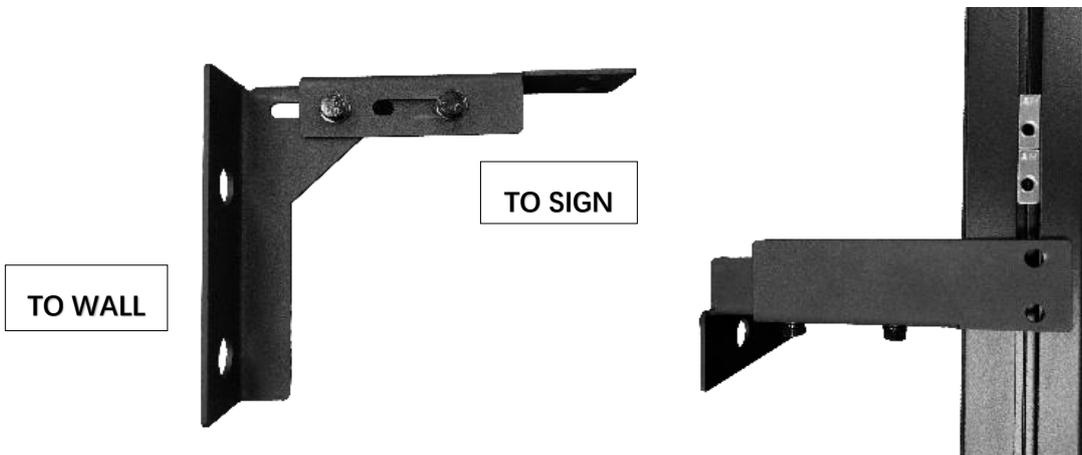
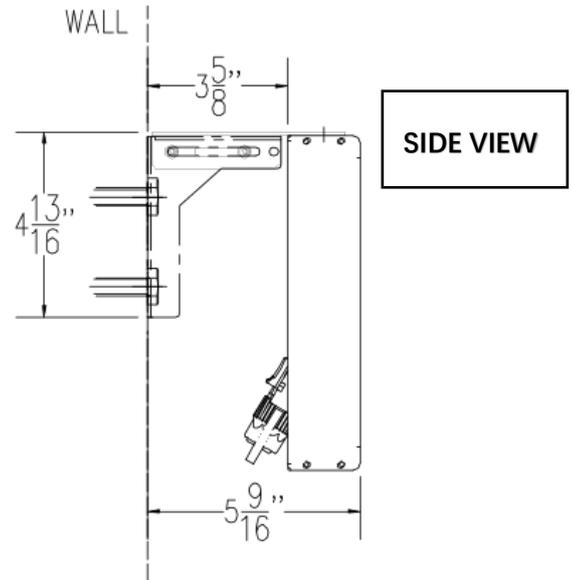
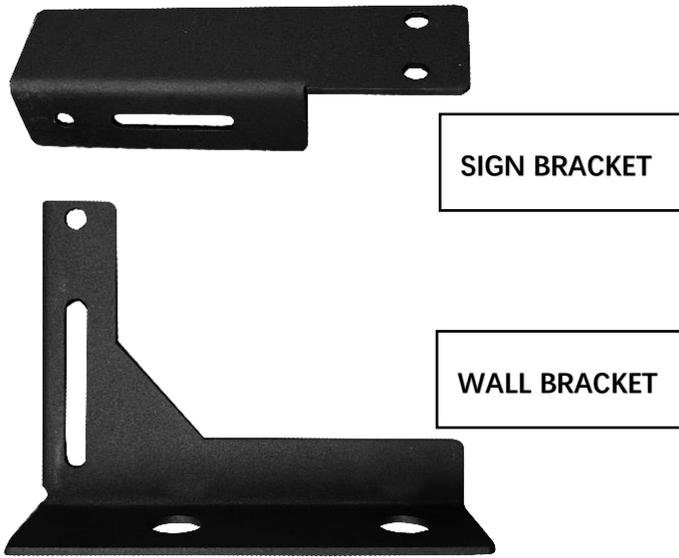


Tools Required:

- Cordless drill with phillips bit #1 & #2
- Standard set of drill bits
- 3/8" nut driver
- Torpedo Level
- Chalk line (or a laser level if possible)
- Tape measure

WALL MOUNTING METHOD WITH BRACKETS





Connect the two metal brackets together with the two nut / bolt / washer sets, then attach that piece to the sign. Next, do the same thing for the other side, then mount the ticker to the wall.



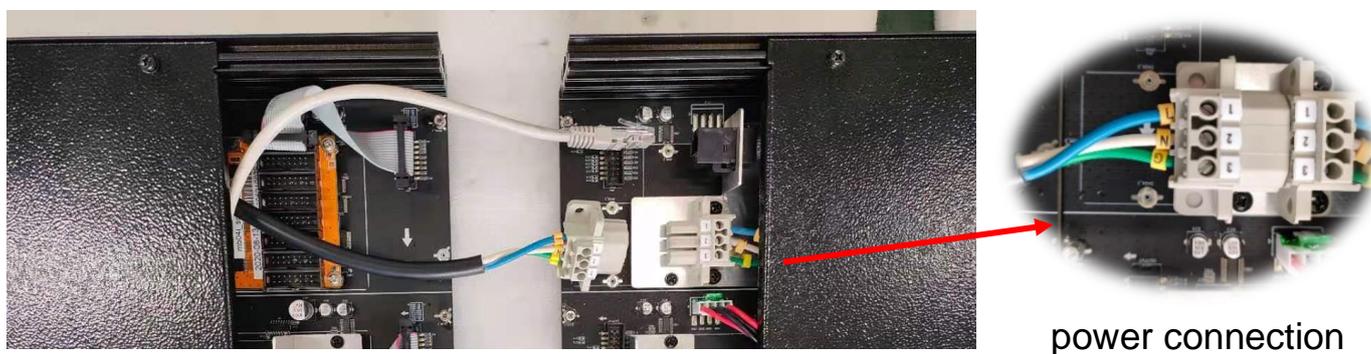
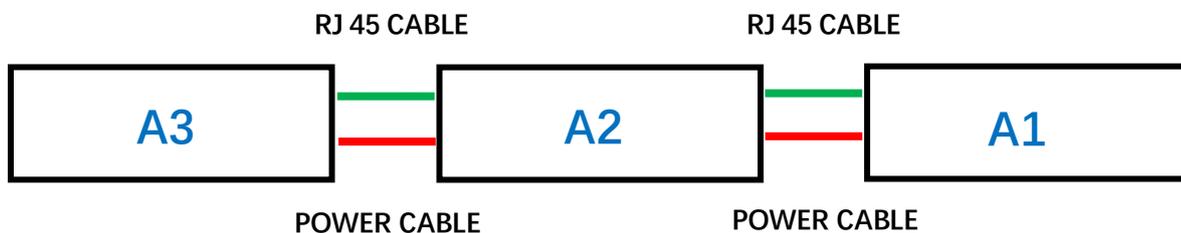
ALTERNATIVE METHOD: You can attach two of the brackets to the sign and two to the wall. The sign has sliders on the top to allow you to match up where the mounts are on the wall, and then you place the sign on top of the wall mounts, and finally screw it all in with the nut / bolt / washer sets.

CONNECTING THE SIGN SECTIONS INTO ONE DISPLAY

1. Align all sign sections as diagrammed below

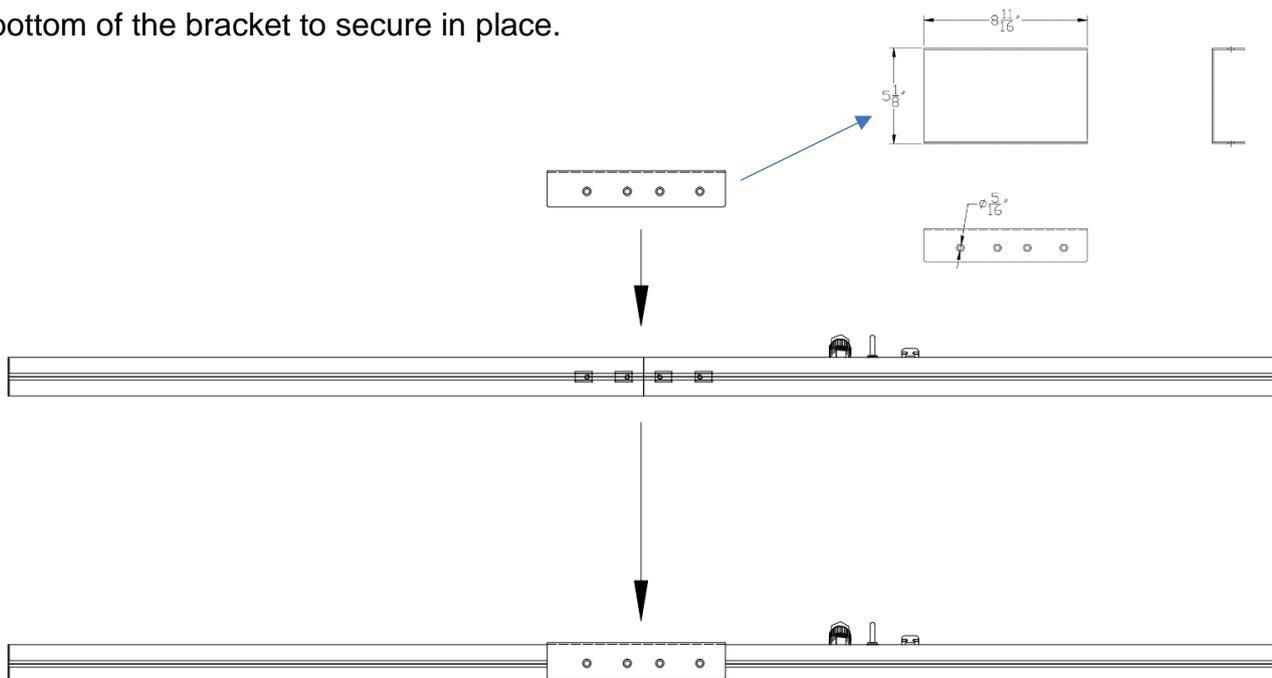
Note: A1 is the master section; houses main controller and WIFI data receiver.

2. connect the RJ45 data cable between sections A1 and A2, along with power cable as per image below.



3. Repeat step 2 between all remaining sign sections.

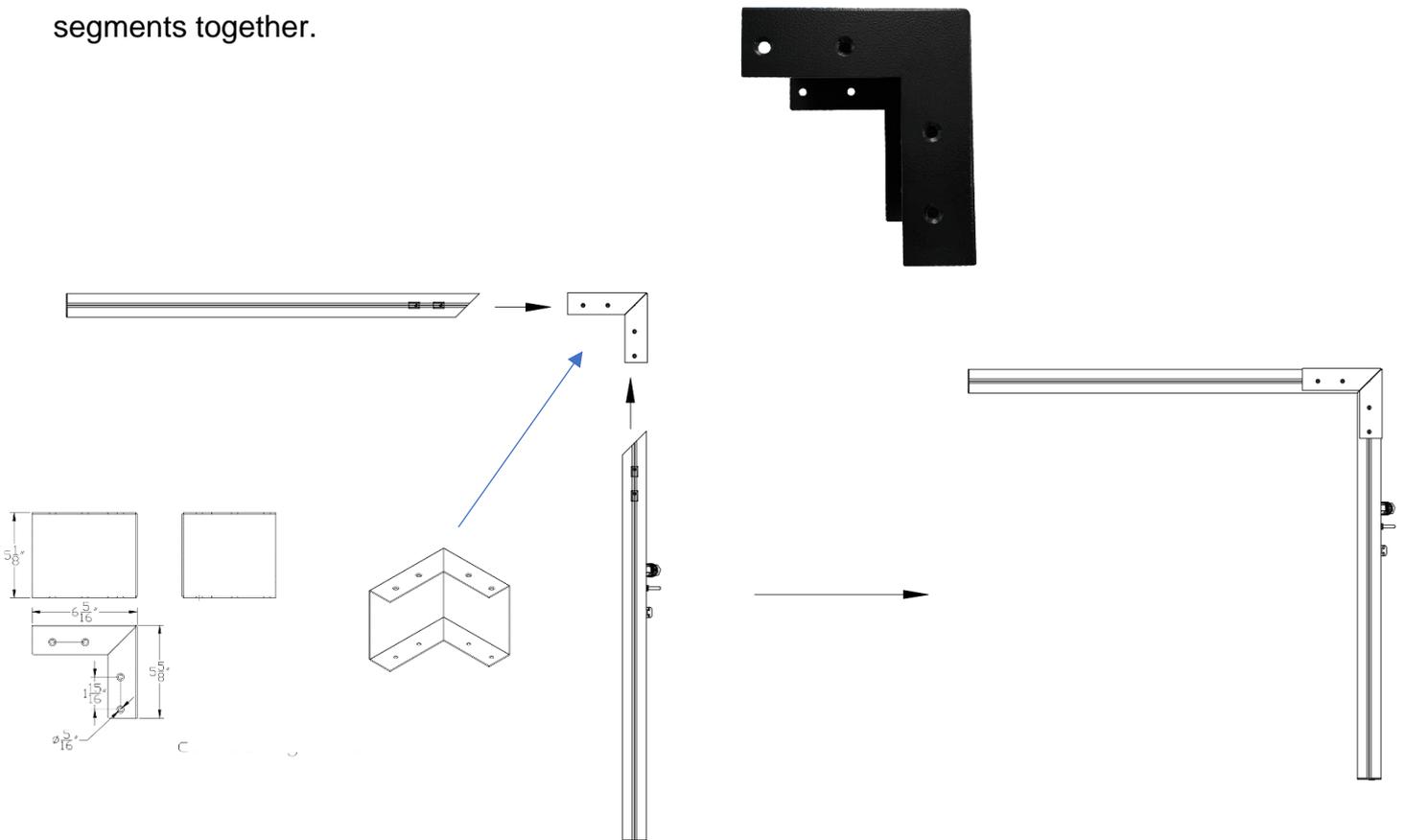
4. Place a joining bracket between sections A1 and A2, thread in and tighten 4 bolts on top and bottom of the bracket to secure in place.



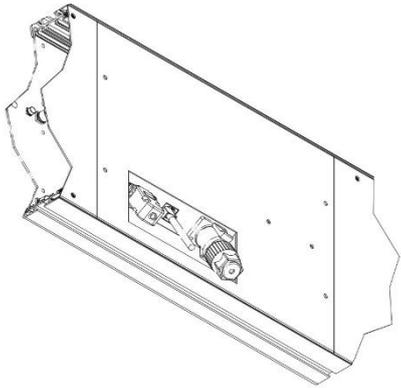


5. If your ticker has Corners, follow the three steps below for the installation

- ① Check whether the cage nuts are placed into the slot of the two segments. There are two screws on one side of one segment, which can be adjusted the position and the distance. Otherwise please insert the cage nuts into the slot of the segment.
- ② Place the two segments together and connect the data cable and power cables between the two segments.
- ③ Place the connection plate on back of the two segments, and tighten the screws to fix the two segments together.



6. Before mounting your sign be sure to plug the sign into an AC power source. Ensure pre-loaded message start in section A1 and continues the entirety of the sign from right to left. If message does not travel through each section check the data and power cable connections to each sign section.



Data / Power access on right side
when facing front of ticker

Ticker Model	Cabinet Height	Max Length Per Power Plug
TIC-M10-16-378	5"	127 ft
TIC-M10-32-756	8.8"	64 ft
TIC-M10-48-113	12.6"	69 ft

Powering Up Sign

Plug the AC power cable into the port on the back of Sign. Once the power cable is plugged in, twist it to lock in place and enjoy!



Adjustable Brightness Button

Adjust the brightness by pushing the button at one end of your sign according to the ambient to improve your visual comfort. There are 8 levels.



Brightness/Data Feed Speed adjustment command can also be sent from our server remotely, drop us an email when you want change.

LED Ticker Troubleshooting

After powering your ticker up if things aren't working correctly here are the most common issues to troubleshoot:

ISSUE: Ticker is not Powering On.

- a) Make sure that the power cable is completely plugged into the sign as well as the outlet.
- b) Make sure that the power cable on the back of the sign has been Twist-locked in place.

ISSUE: My sign is connected to Network but the data is old.

- a) Try unplugging the sign's power from the wall, count to 3, then plug it back in. Give it about 20 seconds and try again.
- b) Make sure that the network you are connecting the sign to is within its range. (approx.30-45 feet) if WIFI.
- c) Unplug the router with the WIFI network the sign is connected to. Wait 20 seconds, plug the router back in. Give your router about 10 minutes to get itself back up and running again, then check your sign's data. It should have updated.
- d) Call us at 888.884.2537 Ext. 1 to make sure your sign's subscription hasn't expired.

ISSUE: Content is only scrolling on part of my ticker

In this case it is likely that something wasn't connected properly during installation or something came loose in shipping. Start by removing the section to the left of the last working section. Disconnect and reconnect the power cable and the CAT5 jumper cable between.

Still need help?

If you have tried the above and need further assistance, take a photo of your issue / installation and email it to skyboxticker@gmail.com with a phone number and time that is best to reach you. Our team will review and have the best available person contact you to help get your ticker up and running.